

Internet Service Provider Information for CKSD Families

For those considering a home internet service provider (ISP), we have compiled information about ISP services available in our area. ***This is not a comprehensive list, nor does CK endorse the companies on this list.*** Some companies require a router and modem for installation, while others may be able to provide a device or configure a mobile phone as a “hotspot” which relies on cellular data for an internet connection.

[AT&T](#)

Mobile hotspot (requires compatible AT&T subscription)

Families who participate in SNAP, the School Lunch Program and HeadStart may qualify for Access from AT&T program. New customers can receive two months of free service.

Visit <https://soc.att.com/3bDxQnA> for details.

[CenturyLink](#)

Residential home ISP (internet/TV/phone bundles available)

For the next 60 days, will waive late fees, suspend data usage limits and will not terminate residential customer’s service due to financial circumstances associated with COVID-19. Visit

<https://news.centurylink.com/covid-19> for details.

[Comcast /Xfinity](#)

“Internet essentials” (affordable internet for eligible homes)

60 days of complimentary Internet Essentials service, to all qualified low-income households. Apply by April 20, 2020. Includes a self-install kit that includes a cable modem with a Wi-Fi router.

Visit www.internetessentials.com for details.

[DirecTV](#)

No internet services, but can be paired with internet service from AT&T, ViaSat or HughesNet

(No statement from DirecTV at the time this document was created. Visit www.directv.com for updates.)

[Dish](#)

Satellite TV/Internet provider

Special pricing for active military and veterans, as well as first-responders, and customers over age 55. Visit www.dish.com/offers/special-offers for details.

[HughesNet Satellite](#)

Internet/phone service provider for rural customers

Increasing capacity across the network and providing more data for users who exceeded their data plans.

Additionally, they will not terminate service or impose penalties on those who cannot pay due to the impact of the coronavirus. Visit myHughesNet.com for details.

[T-Mobile Wireless](#)

Phone and home internet provider

All current T-Mobile and Metro by T-Mobile customers will have unlimited smartphone data and soon, 20GB more of hotspot/tethering service for the next 60 days (excluding roaming). Visit t-mobile.com for details.

[ViaSat](#)

Satellite internet service for rural customers

For the next 60 days, will not terminate service and will waive late fees because of inability to pay their bills due to disruptions caused by the coronavirus. Offered to open its Wi-Fi hotspots to any American who needs them. Visit www.viasat.com for details

[Verizon Home](#)

Phone as a mobile hotspot (requires Verizon subscription)

Verizon will waive late fees and will not terminate services until May 16, 2020, for customers impacted by the events involving the Coronavirus. Unlimited calling will be included for mobile and landline. For details, visit verizon.com/about/news/our-response-coronavirus

[Wave](#)

Internet/TV/Phone/SmartHome service provider

Wave Broadband Network is monitoring capacity and has stated they will address network issues that may come up. For details, visit residential.wavebroadband.com/support/coronavirus